

Organisations providing services to CALD residents.....

Whether a government or non-government organisation, it is important to provide culturally appropriate services. The Regional Migrant Worker is available to offer support and Information.

Principles for providing appropriate service to people from Culturally and Linguistically Diverse Backgrounds.

1. Access
2. Equity
3. Communication
4. Responsiveness
5. Effectiveness
6. Efficiency
7. Accountability

For Further Information Contact

Lyn Schneider
Mid North Coast
Regional Migrant Worker

Phone/Fax: **02 6553 5121**
Email: rmw@mvns.org.au
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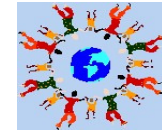
For an appointment in your region:

Tel: 02 6553 5121

Alternatively for **urgent** advice when Lyn is unavailable contact:
Northern Settlement Services
Free Call **1800 813 205**



A Project of Manning Valley Neighbourhood Services Inc.



Mid North Coast Regional Migrant Worker

An information, support and referral service for migrants and Culturally and Linguistically Diverse (CALD) residents in the Greater Taree, Hastings, Great Lakes and Gloucester local government areas.

Funded by the Department of Immigration & Citizenship

Tel: 02 6553 5121

REGIONAL



Mid North Coast Regional Migrant Worker Project

This service is funded by the Department of Immigration & Citizenship under the auspices of Manning Valley Neighbourhood Services Inc and is designed to provide information, orientation, support, case work and referrals for newly arrived migrants, refugees and humanitarian entrants settling in the Greater Taree, Hastings, Great Lakes and Gloucester local government areas.

The Regional Migrant Worker Project is committed to providing a quality service to clients with a focus on providing information and referrals at a community level, assisting and ensuring that clients have access to mainstream services and are given opportunities to participate and contribute in all areas of their community. The program works through individual contact, group work and community development activities aimed at helping newly arrived migrants to settle into Australia.

MIGRANT

Services.....

We offer:

- ◆ Face to face support
- ◆ Case work
- ◆ Settlement advice and assistance
- ◆ Information, advocacy and referral
- ◆ Information sessions and group work
- ◆ Support for government and non-government organisations to ensure culturally appropriate service provision
- ◆ Referral, networking & working in partnership with a range of services to address issues facing CALD residents

WORKER

Free Assistance For.....

- ◆ Migrants/New arrivals
- ◆ Humanitarian entrants
- ◆ Those living in isolated situations
- ◆ Residents from Diverse Cultural or Linguistic backgrounds
- ◆ Organisation providing services to CALD residents

Outreach services.....

- ◆ The Regional Migrant Worker provides outreach services for CALD residents of the Mid North Coast unable to access services at Manning Valley Neighbourhood Services Inc in Wingham.
- ◆ Direct information and advice is available by phoning for an appointment. Appointments can be made at a suitable venue in your local area.