

To access this service please note the following:

1. Clients are required to arrange appointments in advance for assistance. To make an appointment please call 65535121. If you fail to arrive for your scheduled appointment it will be cancelled.
2. No cash assistance is given. Cheques or vouchers will be issued to a third party only.
3. To access Emergency Relief you must have:
 - current identification showing your current residential address;
 - documented evidence of your overall financial situation (this includes paid and/or unpaid bills), receipts, income (payslip or Centrelink statement of benefit);
 - documented evidence of your current financial situation (most recent bank statement);
 - original bills (that you need assistance to pay).
 - referrals from other agencies may be taken into consideration.
4. Assistance is dependent on the client meeting these guidelines and availability of assistance. Assistance is not provided on an ongoing basis. Emergency Relief is only available for clients based on the workers assessment and discretion.
5. Clients may be required to show evidence of steps they have taken to address their situation. Clients may be required and assisted to establish payment plans with utility providers. Clients may be required to attend financial counselling.
6. Clients who do not meet these guidelines may not be eligible for financial assistance. Appropriate referrals may be requested and/or provided.

For further information or to make an appointment please phone (02) 65535121

This service is free and confidential

Other Emergency Relief Service Providers who may be able to assist you:

Blue Cross Emergency Relief—Anglican Church—Victoria St, TAREE—6551 3849
Weds 11—2, Food packages

Global Care Shop - Christian Outreach Centre -Taree—Bushland Fair Shops—Mudford St TAREE —65526422 Weds 10—2, Food packages

Manning Uniting Church— Albert St, TAREE—6552 3850 9.30—1.30 daily, Food packages

Salvation Army—Pulteney St, TAREE - 6552 3059 M,W,F 10-1, Food, Electricity,/Gas, Telstra

St Vincent de Paul—

- Wingham—6553 5598 M,T,T,F 10-2 Food, Electricity/Gas, Telstra
- Taree—6551 0143 M-F 9-4 Food, Electricity/Gas

Manning Valley Neighbourhood Centre responds to community needs to deliver resources and to empower individuals, groups and the community to address issues that affect them

Manning Valley Cooperative Living Program is funded by the Department of Families, Housing, Community Services and Indigenous Affairs (FAHCSIA)

Manning Valley Cooperative Living Program (MVCLP)

Old Courthouse Community Centre
4 Farquhar Street
Wingham NSW 2429



Phone/fax: 02 6553 5121
Email mvns@mvns.org.au
www.mvns.org.au

Manning Valley Cooperative Living Program (MVCLP)

MVCLP AIMS AND OBJECTIVES

Everyone experiences difficulties and needs extra support at different times in their lives.

Many people don't have enough money or resources to meet most of their basic needs (eg. there may be too many bills due at once).

The MVCLP works within human rights and social justice principles. This service is about offering freedom of choice and empowering people who are in difficult or vulnerable positions while maintaining their dignity.

While this service provides direct assistance to people in a crisis or emergency to relieve their immediate suffering, the ultimate aim is to ensure that people are supported toward self reliance and provided with resources and tools which will aid them to find avenues to address their own issues.

MVCL Program:

How can this service help?

1. Financial and/or food aid will be provided to meet an immediate need
2. We can provide information, referrals and advocacy to other services if necessary
3. We can assist with other expenses eg medical and accommodation, if they are contributing to a crisis which leads toward financial difficulties/suffering

Types of assistance available:

Food packages, Coles food and fuel cards, Energy vouchers (EAPA), Telstra vouchers (TBAC), fruit & vegetable vouchers, meat vouchers, pharmaceutical assistance, bond assistance and other as determined by assessment.

Allocation of types of assistance is determined by the worker making the assessment.

Clients presenting with complex circumstances may be required to commit to a case plan which may involve other strategies which ensure that they are supported toward self reliance and provided with resources and tools to address their issues.

Who is eligible?

Emergency assistance is available to all people living in the Manning Valley who are experiencing financial *crisis* and/or other misfortune or suffering which is contributing to poverty or helplessness.

This service operates from
Manning Valley
Neighbourhood Services
4 Farquhar St, Wingham

**Appointments for this
service are essential and
available
9am-3pm
Monday to Thursday**