



Manning Valley Emergency Relief - Service Directory 2011

<u>Service Provider</u>	<u>ER Details</u>	<u>Contact</u>	<u>Referral Required</u>	<u>Days/Hrs of service</u>
<i>Biripi -</i>	Vouchers provided for Food (No cash), Vouchers for Petrol Indigenous specific services <i>Centrelink referrals</i>	Kelly Mitchell kmitchell@biripi.org.au 6552 2154		Mon - Thurs 9:00am - 4:30pm Fri - 9:00am - 2:30pm
<i>Blue Cross Emergency Relief - Anglican Church Victoria St - Taree</i>	Food, hospitality, support, pharmaceuticals, clothes	Helen Holliday 0427 459 776 Office 6551 3849 Helen@nunet.com.au	No	Weds 11am -2pm Anglican Church - Blue Cross
<i>Global Care Shop - Christian Outreach Centre-Taree</i>	Shop - Bushland Fair Food PARCELS <i>Appointment Only</i> <i>Centrelink referrals or agency referrals</i> <i>Must have health care or Pension Card</i> <i>to buy food voucher at shop</i>	6552 6422 reception@rivercitycoc.com.au	Yes	Bushland Shop - Weds 9 - 2 Food packs <i>Crisis packs Tues, Weds and</i> <i>Thurs - from Christian</i> <i>Outreach Church - 9-2</i> <i>147 Cowper Street, Taree</i>
<i>Manning Uniting Church</i>	Food parcels	Rev Narelle Penman Ministry Centre Office: 6552 3850, afterhours: 6552 4487 or mobile 0407 240 253 office@manning.unitingchurch.org.au or revpenquin@bigpond.com	No	9.30am to 1.30pm Mon, Tues, Thurs, Fri at the Ministry Centre, Albert Street, Taree
<i>Manning Valley Cooperative Living Program (MVCLP) - Manning Valley Neighbourhood Services Inc (MVNS)</i>	Food, Electricity/Gas (EAPA), Telstra, fuel, food parcels and other depending on assessment <i>Appointment Only</i> <i>Referrals accepted</i> <i>Individual assessments</i>	Bernadette mvns@mvns.org.au 6553 5121	No	Mon, Tues, Thurs 10-2.30



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Partnerships Against Domestic and Family Violence	Provision of emergency transport for victims of domestic violence	Hastings Women and Children's Refuge - Available for women who need transport to flee DV, will also consider transport for women to attend Court for DV related matters in an emergency. 6583 2155	Yes	Available 24/7
Salvation Army - Taree	Food, Electricity/Gas (EAPA), Telstra <i>Appointment only/</i>	Jenni 6552 5039 trewlfre@bigpond.com	No	Mon, Wed, Fri 10-1
Samaritans	Youth specific and General brokerage for emergency accommodation and related expenses	Roger Bosmans - Coordinator rbosmans@samaritans.org.au 6551 6996		Phone message 24 hr Mon -Fri 9-5
St Vincent De Paul - Wingham	Services :Wingham clients only Food, electricity/Gas (EAPA) <i>Appointment Only/Centrelink referrals - Home visits</i>	Phone/Fax: 65535598	Yes	Mon, Tues, Thurs, Fri 10-2 Phone message
St Vincent De Paul -Taree	Food, electricity/Gas (EAPA) <i>Taree clients only. Appointment Only Home visits</i>	6551 0143 - Welfare 6552 1510 - Op shop		Welfare - Ph message OP Shop Mon -Fri 9-4, Sat 9-12
Women's Resource Centre	Food parcels(no vouchers), furnishings, advocacy, referrals, information advice and a cuppa. Service available to all women <i>Referrals accepted</i>	Women's Resource Centre 65522977 Free Call 1800 629 445 or 02 65510011 if Staff unavailable at resource centre	No	1/116 High St TAREE NSW Mon - Fri 11am-1pm



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<u>Other Support Services - Local</u>	<u>Details</u>	<u>Contact</u>	<u>Referral</u>	<u>Days/Hrs of service</u>
Centrelink - Social Worker	Referrals made to ER services	Customer Service Advisor at the office or through the Call Centre. 136150 Call Centre Social Worker Cathy Braiding Cathy.ca.braiding@centrelink.gov.au		Mon - Fri 8.00 - 5.00
Centrelink - Community Engagement Officer	Focus on risk of homelessness	Jenny Gibson 6586 6651 jennifer.jj.gibson@centrelink.gov.au		Mon - Fri 8.00 - 5.00
LINC - Love in the Name of Christ	Volunteers providing assistance and support to community members	Ruth Crossman 6557 7007 lincmv@tpg.com.au		Referral Centre 9.30 - 12.30 Mon- Fri Answering machine checked regularly
Manning Base Hospital Palliative Care - Oncology Unit	Special circumstances Cancer patients travel & crisis payments <i>Appointment Only</i>	Judith Conning Social Worker Palliative Care judith.conning@hnehealth.nsw.gov.au 6592 9814 or 0428 106110	Yes	Mon - Fri 8-4.30 Or leave message
Money Care Salvation Army Taree	Provides free financial counselling/literacy <i>Appointment only</i>	Pauline 65526237 pauline.smith@ae.salvationarmy.org		Answering machine checked regularly
Neighbourhood Kitchen	Soup kitchen - free lunches Drop in Tues, Wed Thurs.	6552 6753 0410 503462	No	Tues, Wed, Thurs 12-2
No Interest Loans Scheme (NILS) - Manning Support Services	No interest loans for people requiring white goods, furniture or medical equipment	6551 1800	No	Reception Mon - Fri
Taree Women and Childrens Refuge	Short Term Crisis Accommodation for Women and Children escaping recent Domestic and Family Violence and Abuse.	Women's Services Free Call 1800 629 445 Or 65510011	No	24 hours 7 days a week



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<u>Other Support Services Non Local</u>	<u>Details</u>	<u>Contact</u>	<u>Days/Hrs of service</u>
Carers after hour support line	Support for carers	1800 242 636	Mon - Fri 9-5
Child protection and Family crisis Service	To report incidents of child abuse or neglect	132111	(24hr) Helpline
Credit and Debt Hotline for Financial Counselling	For urgent and immediate financial counselling. They will of course refer to local services if practical	1800 808 488	No Normal business hours
Domestic Violence Hotline	State wide domestic violence telephone crisis counselling service.	<i>Phone Number:</i> 1800 656 463 <i>TTY Number:</i> 1800 671 442 <i>Web:</i> www.glcsnsw.org.au	
Homeless Persons Hotline		1800 234 566	24 hr hotline
Kids Helpline	Counselling service for anyone aged 5-18	1800 551 800	24 hr counselling service
Lifeline Mid North Coast	Crisis telephone counselling	131114	24hrs counselling
Mental Health Access Line Cover: Taree, Forster, Gloucester, Bulahdelah areas	Calls answered by a Mental Health Professional	1300 369 968	24hrs - 7 days
National Association of Loss & Grief NALAG NSW Inc.	Support face to face or group - to empower individuals to deal with grief. Referral to long term counselling if required	6551 2554	
Taree Women and Childrens Refuge	Outreach support. Domestic Violence Counselling service available Mon, Tue, Fri.	Women's Services Free Call 1800 629 445 Or 65510011	No Buckett's Way NC 3 rd Thurs Forster NC Mon 9-12
Victims of crime	Confidential counselling services, support groups and referral	1800 633 063	24 hr counselling service